## ANNEX A

## REPORT OF THE EXECUTIVE OF BRACKNELL FOREST BOROUGH COUNCIL CONCERNING A REPORT FROM THE LOCAL GOVERNMENT OMBUDSMAN CONTAINING A FINDING OF MALADMINISTRATION

- 1. This report is made pursuant to Section 5A of the Local Government and Housing Act 1989 and is in response to a finding of maladministration and injustice contained in an Ombudsman decision concerning the Council's Emergency Duty Service.
- 2. The Ombudsman's decision and the report of the Monitoring Officer were considered at a meeting of the Executive on 15 December 2015. We determined that no further action needs to be taken in relation to the matter set out in this report
- 3. Our reason for making the determination set out in paragraph 2 above is that the steps already taken by officers constitute an appropriate and proportionate response to the Ombudsman's findings